

Open Enrollment Dates: October 19-November 6 @ 5pm AZ Time

You must re-enroll in all coverage for 2021, even if you want to keep your current elections.

- ## Medical Plan Changes for 2021

- **New Plan:** The Triple Choice Plan (TCP), will replace the Exclusive Provider Organization (EPO) and Preferred Provider Organization (PPO) plans. [See premiums, deductibles and copays.](#)
- **Carriers:** The TPC will be offered by [BlueCross BlueShield of Arizona](#) and [UnitedHealthcare](#). Medical coverage will no longer be available from Aetna and Cigna.

High Deductible Health Plan with Health Savings Account

- Premiums and copays remain the same. There are changes to [deductibles and out-of-pocket maximums](#).
- **New Carriers:** High Deductible Health Plan with Health Savings Account (HDHP with HSA) will now be offered by [BlueCross BlueShield of Arizona](#) and [UnitedHealthcare](#). Medical coverage will no longer be available from Aetna for this plan. Current members: Your account can be moved to the [new HSA provider Optum Bank](#).

Find a Provider - 2021 Carrier Preview Websites for State Employees

To find a doctor, provider or facility, please use the dedicated carrier websites and phone numbers for our plans. Please do not use the main carrier websites. Contact BlueCross BlueShield of Arizona at azblue.com/stateofaz or 866-287-1980 and UnitedHealthcare at whyuhc.com/stateofaz or 800-896-1067.

Learn About Your Choices

- **Enrollment Guide:** See rates and one-page explanations.
- **Benefits Website:** With videos, carrier websites and more.
- **Open Enrollment Webinars:** See an in-depth explanation of the new medical plan or an overview of dental/vision/life/flexible spending/wellness. If you cannot attend a live event, a recording is available on benefitoptions.az.gov/oe2021.
- **FAQ:** Want a quick answer? Check out our Frequently Asked Questions page updated daily.
- **ALEX - Virtual Benefits Counselor:** To explore your options and get estimates and suggestions, visit ALEX. *(Note: visiting ALEX is not enrolling, you can only enroll through hrsystems.azdoa.gov > Y.E.S. Portal).*

How to Enroll

- Login to hrsystems.azdoa.gov > Y.E.S. Portal.
- On the left side, click Bookmarks > Your Employee Services > Open Enrollment.
- Then follow the steps to enroll. After completing each screen, click the blue "Continue" button in the right hand corner. Hint: Scroll down and to the right to find the button. *(For more information see the quick [Y.E.S. Online Enrollment Guide slideshow](#) or [print the guide](#).)*

Problems with Accessing the Y.E.S. Portal?

- Be sure to use a computer, not a mobile device, use a supported [browser](#), clear your [browser cache](#) and resolve other [common errors](#).
- If you still need help, contact the HRIS Help Desk at 602-542-4700.

Benefit Questions?

- Contact Benefit Services at 602-542-5008 or toll-free 1-800-304-3687, or email benefitsissues@azdoa.gov.



Roll Up Your Sleeve - Flu Shots Now Available

Get your flu shot to protect yourself and others. This year, it is more important than ever. Remember that you need to get a flu shot annually. Flu shots are considered preventive and are available at \$0 for all retirees and covered dependents on our medical plans. Plus, you can earn [HIP points](#). See a full schedule of worksite clinics and public locations on wellness.az.gov/flushot.

Questions About Your Benefits?

Please contact a Benefit Options representative by phone 602-542-5008, toll-free 1-800-304-3687, by email benefitsissues@azdoa.gov or visit benefitoptions.az.gov. Our office is closed for walk-ins at this time, but we can help you virtually Monday-Friday, 8 a.m. - 5 p.m. Arizona Time, except holidays.



Arizona Department of Administration
Human Resources Division
100 N. 15th Ave., Suite 260
Phoenix, Arizona 85007

[Unsubscribe](#)